A. O. Smith
Commercial Technical Training Schedule
2013

Commercial Gas Water Heater Training Classes
Ashland City, TN

We will offer a two-day commercial gas water heater class covering diagnostics, troubleshooting and repair on Cyclone® (BTH) products and our multi-flue line (BTR/BTN). Classes will be offered in our training facility in Ashland City, TN. Classes will be primarily hands on and will be kept small (12 students) to allow for more personalized instruction. A certificate of completion is given to those that successfully pass the final exam.

The Commercial Gas Water Heater Course will cover: Installation (best practices), operation, maintenance, troubleshooting, factory recommended testing methods, test instruments and procedures.

Classes will begin in April 2013. Reservations will be taken on a first come, first serve basis. As one class fills, another will be added to continue throughout October 2013.

Those in the Texas or California air quality districts will sign up for July classes. BTL training will be included in those sessions.

Dates:

April 22-23, 24-25; May 20-21, 22-23; June 24-25, 26-27; July 22-23, 24-25

Classes will be filled in the order above. There is a minimum attendance level for each class. More classes will be added on an as needed basis.

Costs:

The cost for the class is $199 and includes ground transportation, hotel, breakfast and lunch, and course materials (does not include airfare or dinner).

To attend either class:

1. Return the completed registration form via fax or e-mail to Julie Roberts at 615-792-2135 or jgroberts@hotwater.com.

2. Call Julie Roberts at 615-792-6272 to pay the $199 fee with a credit card.

Do not book your air travel until you receive confirmation from the Training Department.

If you have any questions about the courses, please contact Julie Roberts 615-792-6272 or jgroberts@hotwater.com.

A. O. Smith Commercial Technical Training Registration

Technician's Name_____

Company Name_____

Contact Person_____

Company Address _____

City_____ State_____ Zip_____

Company's Email Address_____

Company Phone Number_____ Fax_____

Technician's Cell Phone Number_____

Texas and California air quality district service providers (check here)_____

Two Part Registration:

1. Fax or e-mail the completed registration form and pre-test to 615-792-2135 or jgroberts@hotwater.com

and

2. Call Julie Roberts at 615-792-6272 to pay with credit card, or

Mail check payable to **A. O. Smith WPC** along with copy of registration form to:

Julie Roberts
A. O. Smith WPC Training Department
106 Adkisson St
Ashland City, TN 37015

Important Information:

• Do not book your air travel until you receive confirmation from us.

• **You must bring a multimeter and a digital manometer to the Commercial Water Heater class.**